



Provider communication

General information and system updates

August 16, 2024

Applicable to: Mercy Care Complete Care, Mercy Care ACC RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Mercy Care is passing along this important information about the upcoming C3 conference.



15th Annual Cultural Competency Conference Protecting and Promoting Diversity, Equity, Inclusion and Acceptance

Join us for this year's virtual conference designed to increase your knowledge of and tools to promote cultural competence and understanding of diverse cultures, social groups, and individuals; review practices that improve outcomes for our culturally diverse communities and members; and ensure taking an active role in your own health & well-being. After attending this conference, you will be able to empower your patients or members and staff to work together to improve health outcomes.

Date and Time

Tuesday, August 27, 2024, Virtual, Time: 9 a.m. – 4 p.m.

Exciting presentations!

- Cultural Competence Planning
- Best Practices on Addressing Interpreter Shortage
- Phishing and Scam Impact on Health & Well-being

	<ul style="list-style-type: none"> • Improving Services for Our Refugee Populations • Impact of Social Determinants of Health (SDoH)
<p>Objectives</p> <ul style="list-style-type: none"> • Understand the importance of developing & Implementing cultural competency plans • Enhance cultural humility when engaging diverse populations • Increase cultural connectivity, inclusiveness, diversity, integration, equity and acceptance • Remain equipped to navigate health practices in a culturally diverse environment 	<p>Sponsors</p> <p>The Cultural Competency Coalition (C3) works to support our providers and community to deliver culturally responsive care.</p>
<p>Audience</p> <ul style="list-style-type: none"> • Health Insurance (Marketplace, Medicaid, and Medicare) • Health and Wellness (Clinicians, Staff and Community Health Workers) • Public Health Workers, Social Workers • Public Agencies, Community Partners • Direct Support Professionals such as Caregivers • Peer and Family Recovery Support Specialist 	<p>Represented by:</p> <ul style="list-style-type: none"> • Arizona Department of Child Safety, • Comprehensive Health Plan • Arizona Department of Economic Security, • Division of Developmental Disabilities • Arizona Health Care Cost Containment System • Arizona Complete Health • Banner University Health Plans • BCBSAZ Health Choice • Care 1st Health Plan Arizona • Mercy Care • Molina Healthcare • UnitedHealthcare Community Plan

Register Today! Click [HERE](#) to register

Please don't hesitate your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our [Mercy Care website](#).

Thanks for all you do!

[Sign up for our email list](#)