



## Provider communication

*General information and system updates*

**May 8, 2024**

### **ALTCS Request for Proposal Protest Update**

#### **Applicable to: Mercy Care Long Term Care**

On March 25, Mercy Care began the next step in the ALTCS contract protest process by participating in a hearing before an administrative law judge (ALJ).

Testimony in the protest hearing concluded on May 6. The next step is for all parties to submit closing briefs for the ALJ's consideration. Next, the ALJ will issue a recommended decision to the AHCCCS Director. After that, the AHCCCS Director will issue a final AHCCCS decision.

We remain optimistic about the possible outcome and continue to explore all options until Mercy Care's protest has been fully and finally adjudicated.

**In the meantime, providers contracted with Mercy Care for ALTCS remain contracted.** We're still focused on serving our members and providers during the current contract. We appreciate your partnership in continuing **business as usual** in order to avoid member disruption while we work through the administrative and legal remedies available to us. If you have any questions about that, please contact your provider relations liaison.

Thank you for your continued support.

*It's important to note that this contract award does not impact Mercy Care's other lines of business, including Mercy Care ACC-RBHA, Mercy Care Developmental Disabilities, Mercy Care Advantage and Mercy Care DCS CHP.*

Please don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

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