



CARE FOR THOSE IN CRISIS

The premier behavioral health crisis care provider

High-quality crisis care for those in need

Connections Health Solutions is the leading innovator in immediate access behavioral health crisis care. With more than 30 years serving individuals in crisis and their communities, Connections' person-centered approach ensures that people in crisis get the care they need quickly, in the safest and least restrictive setting.

Substance Abuse and Mental Health Services Administration (SAMHSA), National Council for Mental Wellbeing, and industry experts have adopted our model as a national best practice.

Experts in behavioral health crisis care

Connections, in partnership with local communities, design, build, and operate comprehensive behavioral health crisis care centers – filling unmet needs in a local community's behavioral health continuum.

Connections crisis response centers serve individuals of all acuities each year, accept 100% of first responder drop-offs, and provide walk-in access to urgent psychiatric care. We currently operate two of the largest and most studied crisis response centers in Phoenix and Tucson, Arizona.

Connections
by the numbers

30

Years of experience

100%

Acceptance rate

30k

Patients served annually in Arizona

connections



Comprehensive, community-based care

As a hub of the community, Connections' crisis response centers provide individuals immediate access to life-saving behavioral health care and connect individuals to local resources and care sites. No exceptions. No judgment.

CONNECTIONS OFFERS

Help for anyone, at any time, as soon as they walk in the door

Connections' urgent care services require no appointments, allowing individuals to simply walk in and get the care and help they need. Door-to-psychiatric provider time is within 90-minutes.

Stabilization in an open and therapeutic setting

The 23-hour observation unit serves as a behavioral health stabilization space – with recliners, instead of beds – to help patients quickly receive more focused treatment and care planning so they can safely return to the community. All discharges to the appropriate level of care occur within 23 hours and 59 minutes.

Dedicated space for continued stabilization, evaluation, and treatment

Extended stabilization units provide high-quality care and treatment for individuals who require additional time to safely stabilize. Under the Connections model, stays for both voluntary and involuntary individuals average 3-4 days.

Connections to local behavioral health care and resources for long-term recovery and treatment

Connections' Transitions outpatient treatment program partners with local resources and providers to help individuals overcome any social or clinical barriers as they embark on their recovery journey. Individuals who enroll in the program typically graduate within 45 days.

GET IN TOUCH

Ready to bring comprehensive behavioral health care to your community?

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