



Provider communication

General information and system updates

April 23, 2024

Check run expansion

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP, and Mercy Care Advantage

Effective May 1, 2024, Mercy Care intends to expand our scheduled check runs. In addition to our normally scheduled check run on Friday for all lines of business, we will be expanding our regularly scheduled Wednesday check runs to now include all lines of business as well.

Completing two check runs a week for all lines of business, each Wednesday and Friday, will result in faster claim payment turnaround times for all providers, both in and out of network.

Please don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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